



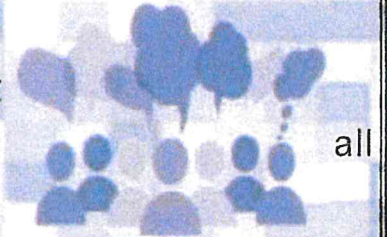
Good Neighbour Agreement

Pembroke Street



Introduction

This agreement has been drawn up from conversations with residents at a consultation event held on the Pembroke street estate and from the results of the residents survey circulated to all residents.



It sets out what the majority of residents feel is required to be a considerate neighbour. There are occasions when some residents are unaware that their lifestyle is having a negative impact on others. This agreement helps to sets out some reasonable expectations so that these misunderstandings can be avoided and everyone can enjoy living on the estate.

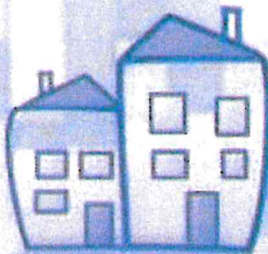
What People Like About Living on Pembroke Street

Pembroke street is a popular place to live. Many residents have lived on the street for several years. People talk positively about the floral displays and planted areas and the way the stairwells and communal areas are kept clean and tidy. There is also often praise for the non housing activities such as the youth club, family trips and events.

About Pembroke EMB

Pembroke EMB (PEMB) was established as a not for profit company in 1994. It was established by local residents who campaigned for the regeneration of the estate and better management of the neighbourhood. It is the only resident managed scheme in the south west and works in partnership with the Landlord., Plymouth Community Homes, to manage the estate and organise youth and community projects.

The EMB is here to help. The estate office is open weekdays from 8am—4pm for any enquiries. You can also call us on 607277 (voicemail available outside of office hours) or email office@pembrokestreet. You can also send a message via our facebook.page.



Living with Consideration

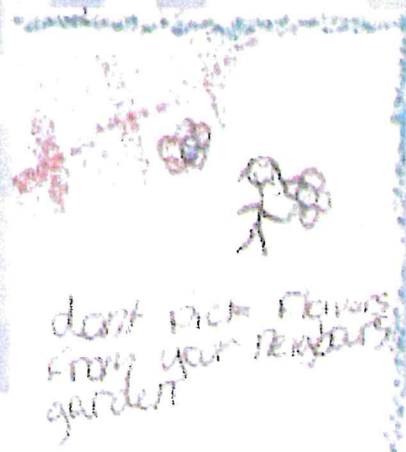
These are the things we can all do to keep noise to an acceptable level:

- ✓ Carry out noisy DIY jobs during the daytime whenever possible
- ✓ Avoid loud TV or music for long periods
- ✓ Keep general noise to a minimum during the evenings when children are sleeping
- ✓ Never throw anything from a window, especially cigarette ends



Outdoor Spaces

- ✓ Encourage children to look after trees and shrubs by not climbing on them
- ✓ Discourage children from playing football after 7pm
- ✓ If you have a garden, please look after it by keeping the grass cut and controlling weed growth. (If you need assistance with cutting your grass, the EMB offer a low cost service)
- ✓ Encourage everyone to use the litterbins around the estate and not drop rubbish
- ✓ Remind dog owners from other streets to not allow their dogs to foul the grass and planted areas



Communal Stairwells

- ✓ Remember that smoking in stairwells is against the law.
- ✓ Dispose of rubbish in the external bins and not leave it in the stairwells
- ✓ Keep stairwells clear of personal items and not leave pushchairs, bikes or other items in the ground floor entrance area
- ✓ Remember to keep noise to a minimum in the stairwells during the evenings and early mornings.



Rubbish & Recycling

- ✓ Disposing of waste properly helps to reduce pests such as seagulls and keeps the estate clean and tidy
- ✓ Make sure household waste is bagged and put securely in the external bin making sure the lid is closed
- ✓ Take care to only recycle permitted waste in the green bins and ensure recycled waste is clean and is loose (not in carrier or bin bags)
- ✓ Use the litter bins provide around the estate and encourage other to do the same
- ✓ Make proper arrangements to dispose of bulky waste. (The EMB may be able to help you to move items to the kerbside for PCC bulky waste collection which is free if in receipt of welfare benefits) Call PCC on 304750

